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Bundu NetworX

Providing Internet To The Midlands



We have been listening and we completely agree that whilst we have been working so hard on the network, we have not done enough to keep you updated. We humbly apologise for this. Going forward, we are making a promise to you that this will not happen in the future!



After almost a year of work, and due to Brian's persistence, excellent negotiating skills and perseverance, we have managed to get a fibre link right here in Nottingham Road. This means that the network should be more stable. We are still making a few final adjustments to the link, which will be fully operational in the next couple of weeks.



MORE SPEED, MORE DATA, MORE NETWORK

SAME PRICE!

Due to our increased capacity, we are able to offer you better speeds and volumes. As from 01 January 2016 all packages will be upgraded automatically. Your subscription price will not change, however you will receive more speed or data, depending on which package you're on.

Please see the attached price list to see what the new packages are.

https://gallery.mailchimp.com/2901cebaa9bf2d751f6d0cbe5/files/2016_Bundu_NetworX_Services.pdf

WE VALUE YOU. HAVE YOU SPOKEN TO US?

We would like to take this opportunity to get some feedback from you, the customer. Sometimes we hear about a customer having issues for days and we are not aware of any issue, and this hurts and breaks down our team morale. We value you...

You might not know but there is no way to monitor if a customer is down or has speed issues if they do not notify us. If you have been experiencing any issues, please do let us know about it by replying to this email with a short description of your problem or give us a call on 033 2666 729.

AND LASTLY ...

We would like to thank you all for your patience and understanding during the recent unexpected downtime due to theft at one of our high sites. We are pleased to let you know that video recording during the theft has led to some of the thieves being identified. We have now handed the matter over to the capable hands of SA CAN and the police.

We would like to take this opportunity to thank you for your support in 2015, and for your continued support in 2016.



*Bundu NetworX
wishes you and your family
a safe and
enjoyable festive season.*

Kind regards
Jackie Momberg

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